

October 4, 2007

Charles F. McKinley

Gulfport, MS.

Mr. Jimmy Payne
Creative Iron Works
180 White Chapel Rd.
Carriere, MS. 39426

Dear Mr. Payne,

Your installers, Phil and Paul just finished my wrought iron fence yesterday. I'm just dropping you this letter to tell you how professional and courteous both young men were. They are steady workers, picky about details and always asked when a decision had to be made. Both seem to take a real pride in their craftsmanship.

I also must commend John Crochet, who came to our home twice to address concerns regarding the type of fence. My wife and I also met him yet again in your showroom in Picayune.

None of these men asked me to write you: I did it because an employer should be happy to have competent, customer-friendly employees and you appear to have three fine ones in these men! We are most happy with our fence and hope some of our friends will admire it and ask where it came from, just like we did.

Sincerely,

A handwritten signature in cursive script that reads "Charles F. McKinley". The signature is written in dark ink and is positioned above the printed name.

Charles F. McKinley